Time-Team software is designed to be used with Concept2 ergs and makes e-racing possible with live tracking, visualisation, and real-time data feeds.

- **Your coach will receive an email with a link for each rower/erg.** Please test it out and make sure that you have the bandwidth required for it to operate properly during your race. You will have a start time for your race and will be expected to be logged on and ready to go at least two minutes prior. If you are not, your entire boat may be excluded from your race. We do hope to have a "last chance" race at the end of the day, but we would prefer for everyone to race at their appointed time.
- You will also receive a link to capture live video of your team racing.
    - We highly encourage you to dress up your erg area, put a banner up behind your ergs so that people can easily see where you're from.
    - Unis are always fun. Show people your club spirit and happy racing.

The FAQs below should answer most all questions. For detailed instructions on setting up your erg and racing, please see Time Team's instructions.

Does everyone on my team need to be in the same room/venue to participate?

No. Each rower in your virtual boat can log in at your scheduled race time and participate in the race as long as they have the necessary equipment and internet connection available. Time Team will compile all the scores in real-time and show you where you stand as a team!

Do I need an account on Time-Team to participate in my event?

No. Your regatta organizer will provide you with a Participant Secret Code. This code gives you access to your race during the regatta.

Do I need to download an App to be able to race?

No. All you need is a Chrome-based web browser.

How do I know what the latest firmware of my Performance Monitor?

Check out the official website of Concept2 for the latest version of firmware and instructions for updating your monitor using the Concept2 Utility: https://www.concept2.com/service/monitors. Make sure **to close** the Concept2 Utility program after the update.

How does the start of a race work with Homerace?

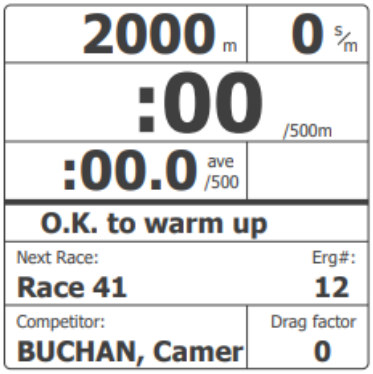
Prior to the start, several messages will be posted in your race lobby. Those will keep you posted on the development of the start. Two minutes prior to the race your erg monitor will ask you to stop rowing. Stop rowing and wait for the starting procedure on your monitor to begin.

How do I know what browser version I'm running?

You can go to https://www.whatsmybrowser.org/ to see what version you are currently running. Note: Windows 7 operating system is not supported.

What do I see on my monitor and computer screen during the race?

Prior to and during the race, your PM monitor will be in race mode. On the top of your screen, your regular data will be shown. On the bottom part of your screen, you will see your information on the race itself, the starting procedure, or your competition depending at what stage you are of a race. The order in which you see it is as follows: Warm-up, Start, Race.

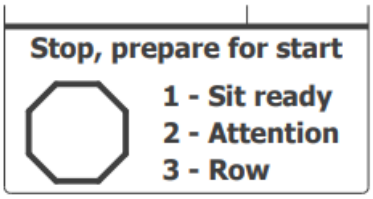


◀ Set the monitor to the units you want to see during the race.
Press "Units" to toggle between the following:

1. Split time for 500m and time elapsed
2. Split time for 500m and average split time for 500m
3. Watts and average watts
4. Calories per hour and expended calories.

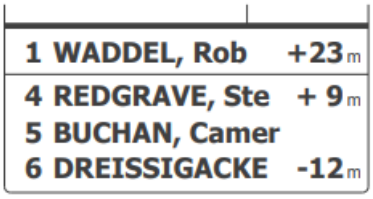
◀ Before the race check the following:

1. Your race number is displayed beneath "Next Race"
2. Your assigned erg number is displayed beneath "Erg"
3. Your name is displayed beneath "Competitor"
4. Adjust the drag factor to the setting you want to race on.



◀ Before the start the announcer will ask you to stop rowing and to put the handle in the handle hook. When all the flywheels have spun down the announcer will tell the competitors to pick up their handles.

WATCH YOUR MONITOR. It will display "Sit ready," "Attention," "GO." Once it displays "GO" start racing.



During racing the bottom half of the display will show your competition:

◀ The top row contains the competitor in first place.

◀ The second row contains the competitor just ahead of you.

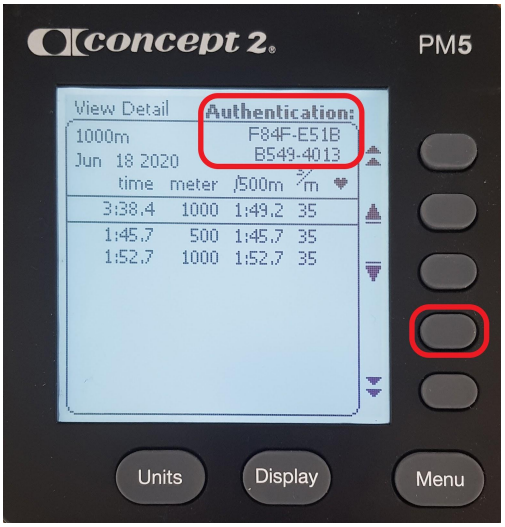
◀ The third row will show your name.

◀ The last row contains the competitor just behind you.

Please see this video of the monitor in action during a race.

Your computer screen will show your race lobby and all participants. As well as the live tracker for you to see the whole race and all its competitors.

What happens if I lose my internet connection during the race?

If you have already started your race your monitor will tell you to “Keep Rowing”. Keep rowing while you see this message! Complete your race and the system will send your data as soon as the internet connection is restored. If we are unable to process your results automatically we will ask you to submit your results manually.

Go to Memory, List by Date and select your workout you’ve just completed. Press the 4th button twice. This will include an Authentication code on the screen so we can verify your result. Send a picture to the requested contact address.